# Building Canada's healthiest community through the spirit of generosity.

**2015/2016 ANNUAL REPORT** 





## Our mission

To inspire donor support. To build profile, capacity, affinity and loyalty for future growth.

### Our vision

To set a new standard in community level fundraising and stewardship.



## A message from the Foundation.

This has been an historic year. Our announcement of the \$50 million gift from Berna and Myron Garron - the largest donation ever made to a community hospital and matched the largest gift ever to any hospital in Canada - made headlines across the country. We are so grateful to the Garrons for entrusting us with the legacy of their son, Michael, who was born in our hospital in 1962. We are honoured that they chose to support our aspirations to be a global leader in community health care.



This is not the Garrons' first gift to our hospital. Several years ago, they supported our vision to become a regional centre of excellence in robotic technology by helping to fund the da Vinci Robot System. Now, their extraordinary philanthropy affords us the opportunity to revitalize our equipment and to develop innovation that advances patient care. The establishment of Chair positions – a first for our hospital – will attract the best and brightest talent.

The strength of our entire community of donors made history this year. Our Foundation received more gifts from more donors than ever before. This affirms the depth of your support for the exceptional care provided to our growing and diverse community, and for the exciting redevelopment that will transform our environment. It also shows that our community realizes that donor dollars are essential to fill the gap between government funding and the full cost of delivering the best possible care.



The year's robust achievements will change the course of this hospital.

As we move forward under the banner of the Michael Garron Hospital, the heart of the Toronto East Health Network, we look ahead to an exciting journey of transformation. The expansion of our hospital, and the continuation of our partnerships with other hospitals in the city and with health centres in East York will bring us so much closer to our vision of a vibrant and healthy community.

We would like to thank each and every one of our donors, our volunteers, physicians, staff and hospital community.

Every gift matters. Every donation is an expression of confidence and trust that we hold dear. Thank you for placing your trust in us, and for your commitment to our patients and their families.

Sincerely

Michael Burns, Chair MGH Foundation

Michael Burs

Mitze Mourinho, President MGH Foundation

Mitze Mourt

# Hospital highlights.

Celebrating success.

70,000<sup>+</sup>

3,000<sup>+</sup>



200,000+

outpatient visits.



500

students and adults in volunteer services.

10

videos in the new Dispatches from the Frontlines series took viewers behind the scenes.

# New

Chest Centre, officially opened by Premier Kathleen Wynne in August, provides care for a broad spectrum of chest diseases in a single location.

# Recognized

Dr. John Abrahamson and Dr. John Fowler received 2015 Awards of Excellence from University of Toronto.

Our Patient Video Program was declared a best practice by the Association for Patient Experience of the Cleveland Clinic.

We received the Regional Geriatric Program's 2015 Patient Voice Award in recognition of our adoption of a multi-faceted patient-centred framework.

# Renewed

our partnership with SickKids which assures continued access to the highest quality paediatric emergency care for east Toronto children.

# A message from the Hospital.

This has been a remarkable year, for many reasons. Chief among these is the extraordinary gift of \$50 million from Berna and Myron Garron, in memory of their son Michael. This momentous donation honours the past in a profound way: by ensuring superb, compassionate health care for future generations.

One of the most immediate, and visible impacts was to our identity. Our Board recognized the Garrons' immense generosity by renaming our main hospital campus the Michael Garron Hospital (MGH), and our entire organization the Toronto East Health Network (TEHN). These names convey our honour in carrying on Michael Garron's legacy. They also communicate our tradition of building health beyond the hospital walls, as evidenced by our collaborations with family physicians and community health centres and our nurses who work with Toronto Police delivering services to people in mental health crisis to name a few.



We will further define our identity and, indeed, all aspects of our work through the comprehensive strategic planning process that began this past year. Examining key directions such as education, innovation, funding and the role of our new Network enables us to maintain our focus and our momentum. We are grateful to the donors, patients, staff and members of the Hospital and Foundation boards who are sharing their insights on key directions to ensure that TEHN is positioned to thrive within Ontario's evolving health system.



Our redevelopment continues to advance with major construction scheduled to begin in spring 2018. This ambitious and high-profile project will transform Michael Garron Hospital, replacing outdated spaces and creating the 8-storey Ken and Marilyn Thomson Patient Care Centre. The results will enable the delivery of efficient, accessible, high-quality care that our patients expect and deserve.

Even as we plan our redevelopment, we continue to enhance our services to meet our community's needs. We opened a Chest Centre, which combines thoracic surgery and respiratory services for patients with esophageal and chest disease within a single space. We expanded our Paediatric Dental Surgery Program for under-served children, enhancing access to care for vulnerable families.

Our Patient Video Program, a creative way for patients and their families to share their experiences, continued to educate and inspire staff and patients alike. We launched a new video series – *Dispatches from the Frontlines* to communicate our message of superb care to a wider audience.

There has been great change at Michael Garron Hospital, and there are exciting changes ahead. As we navigate the challenging funding environment and build for the future, we will continue to engage with our community, our staff, our patients and our donors. Together, we will build a Network that embodies our goal of helping east Toronto become Canada's healthiest community.

Sincerely,

Krystyna Hoeg, Chair Michael Garron Hospital / Toronto East Health Network, Board of Directors

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Sarah Downey, President & CEO Michael Garron Hospital / Toronto East Health Network

4 Michael Garron Hospital Foundation 2015/2016 MGH Foundation Annual Report

# Foundation highlights.

Celebrating generosity.



# Financial highlights.

for the Year Ended March 31, 2016

The following information is taken from Michael Garron Hospital Foundation's audited financial statements. Our financials are audited by Deloitte.

## Statement of financial position

	2016	2015
Assets		
Cash	2,568.132	9,789.121
Short term investments	10,115.861	3,266,915
Accounts receivable	68,579	86,419
Prepaid expenses	21,578	61,434
	12,774,150	13,203,889
Capital assets	805	2,583
	12,774,995	13,206,472
Liabilities		
Current liabilities		
Accounts payable & accrued liabilities	575,817	492,611
Deferred revenue	185,377	288,536
	761,194	781,147
Fund Balances		
Invested in capital assets	805	2,583
Restricted	10,403,391	11,066,219
Unrestricted	1,609,565	1,356,523
	12,013,761	12,425,325
	12,774,955	13,206,472
Statement of revenue, expenses		
	2016	2015
Revenue		
Donations and events	5,934,786	5,028,760
Bequests	1,690,799	3,154,834
Investment Income	123,313	189,519
	7,748,898	8,373,113

	2016	2015
Revenue		
Donations and events	5,934,786	5,028,760
Bequests	1,690,799	3,154,834
Investment Income	123,313	189,519
	7,748,898	8,373,113
Fundraising and administrative expenses	3,016,077	3,896,314
Excess (deficiency) of revenue over fundraising and administrative expenses before grants to MGH and related parties	4,732,821	4,476,799
Grants to MGH & related parties	(5,144,385)	(5,506,182)
Excess (deficiency) of revenue over expenses	(411,564)	(1,029,383)
Fund Balances, beginning of year	12,425,325	13,454,708
Fund balances, end of year	12,013,761	12,425,325



# Power of giving.

From small caring touches, to advanced technologies, to new facilities, our donors help the hospital continue to bring the very best care and healing to our patients and our community.

The generosity of our donors fuels the hospital's unprecedented renewal and expansion plans – and sustains and enhances the programs, equipment and services that bring clinical excellence and compassionate, personalized patient-centred care to our community.

Thanks to the generosity of our donors, we were able to transfer more than \$5 million to the hospital during the past fiscal year, for current and future needs, including:

Helping to build the Ken and Marilyn Thomson Patient Care Centre, with anticipated ground-breaking in spring 2018

Upgrading the space and purchasing new equipment in our Child Development Centre, to assist children with special needs to reach their full potential

Renovating and refurnishing the Visitors' Surgical Waiting Room, for greater patient and family comfort

Each and every gift makes a meaningful difference to patient care. We are deeply grateful.

## **Douglas & Beverly Woods**

# Looking out for their community.

Ask Douglas and Beverly Woods where they're from, and they're more likely to say "East York" than "Toronto".

Married 50 years, the couple still lives in the community where they grew up, went to school, dated, married and raised their son. David.

"East York is where I feel at home," says Beverly. "It's still our community."

They feel the same way about their hospital. "It's really a neighbourhood type of hospital," says Douglas. "It's growing, but it's still got that East York feeling – it's friendly and the people are caring."

So when the couple sat down to plan their will, it was a natural step to include a bequest to Michael Garron Hospital (MGH).

"The hospital has been a big part of our family life," explains Beverly. Douglas was born at MGH, and so was their son. And when Beverly and Douglas retired – after his career in computers and hers in the printing business – they spent five years with Volunteer Services. Beverly worked in an office, while Douglas fixed computers and printers and manned the volunteer desk outside Admitting.

"All our experiences with the staff and the volunteers have been so positive," says Beverly. "That's one reason why we decided to include the hospital in our will. Our son is established and we have some money that we can share; we decided we want to put something back into the community we love so much."



Planned Giving.

Planned giving lets you continue to help your community for generations to come.

For more information on how you can include MGH in your will, please contact Debbie Owen, Planned Giving Officer, at dowen@tegh.on.ca or 416-469-6580, ext 2161.

Michael Garron Hospital Foundation



# A mother's promise

On December 2, 2015, Berna and Myron Garron saw the fulfillment of a promise made 40 years before to their dying son. Michael, the eldest of their three sons, was just six years old when he was diagnosed with a rare soft tissue cancer. The disease was relentless: one of Michael's fingers was amputated, and then his arm. When he was 12, an inoperable tumour was discovered behind his heart.

Michael was 13 and nearing the end of his life when his mother asked him what troubled him the most. He told her he was afraid he would be forgotten. Berna Garron looked him in the eyes and said, "Michael, we promise you, you will never ever be forgotten."

Forty years later, that vow was made a reality when a massive banner on the face of our hospital was unveiled and a new name was revealed: the Michael Garron Hospital (MGH).

The Garrons' \$50 million gift - the largest donation to a Canadian community hospital - will propel our hospital to the global stage in community health care.

## Family's history entwined with hospital's

Michael Albert Garron was born in the hospital that now bears his name. It was 1962 and his father remembers seeing the doctor come out of the delivery room with "a little bundle in his arms."

Their belief in our vision to build the healthiest community in Canada led to their monumental gift of \$50 million. This investment is about remembering their beloved son, but is also about an organization and community they hold dear in their hearts and believe is on the brink of transformational change.

"It warms our heart to know that this gift will benefit so many families and children who use this hospital," they

#### Gift a catalyst

"We serve an incredibly diverse population, from affluent neighbourhoods to the greatest number of low-income Torontonians of any hospital in this region," says Sarah Downey, President & CEO, Michael Garron Hospital. "We serve four of 10 at-risk neighbourhoods in the city. Our patients speak 45 different languages. We're there for them all, from cradle to grave. This gift will help us serve them so much better."

The most immediate impact will come from equipping our health care professionals with state-of-the-art equipment - such as a CT scanner. Additionally, the Garrons' gift will support research aimed at stimulating innovation in patient care.

"It also allows us to dream big by creating teaching and research Chairs," says Downey. "These positions have long enabled academic health sciences centres to recruit stars. Now, it's our turn to bring top talent to our Network."

Michael Burns, Chair of the MGH Foundation Board of Directors, adds, "Our hospital will be propelled to new prominence as a global leader in community health care, making it an example of excellence, innovation and inspiration."

# NEW PLEDGES

The following donors committed to new pledges between April 1, 2015 & March 31, 2016

**Luminary \$50,000,000+** 

Michael Albert Garron Foundation

**Visionary** \$1,000,000 - \$4,999,999

Volunteer Services to the Michael Garron Hospital

**Innovator** \$100,000 - \$24<u>9,999</u>

Adrienne & Douglas Mahaffy & Family

**Builder** \$50,000 - \$99,999

Robert Goodall & Leontine Major

**Benefactor** \$25,000 - \$49,999

Ms. Sandra L. Brazel & Dr. Rajiv K. Singal Dr. & Mrs. Allan & Helen Carswell Sarah Downey & Family Mitze Mourinho & Family

**Guarantor** \$10,000 - \$24,999

Parkview Hills Community Association The Tripp/Smith Family Unit Park Holdings Inc.

**Founders' Circle** \$1.000 - \$9.999

Steve & Lisa Lemon Gregory & Dr. Susan MacKenzie Dr. Mary Thomas

# Thank you.

Building Canada's healthiest community through the spirit of generosity.

Michael Garron Hospital Foundation's List of Donors recognizes the generosity of individuals, corporations, foundations, community service clubs and estates. We also gratefully acknowledge the ongoing support of our many event sponsors, prize donors, volunteers and committees. While all gifts to the Foundation are greatly appreciated, due to space limitations, only cumulative gifts received of \$500 or greater between April 1, 2015 and March 31, 2016 as well as new pledges made in this same period are acknowledged in this list. In the event of an error or omission, please accept our apologies and contact the Foundation Office at 416.469.6003. To see our list of cumulative lifetime giving, please visit our Donor Wall within the Hospital.





Annual Food and Wine Event 2015 - Marcel Bregstein, Assistant General Manager, The Toronto Hunt sabering a bottle of champagne.

Annual Food and Wine Event 2015 - Bob Acton and Dr. Robert Zeldin, Thoracic Surgeon, Medical Director for Surgery Oncology, Michael Garron Hospital.

Annual Food and Wine Event 2015 - Diana Thomson, Connie Stavro-Giamos and Kevin Kimsa

John Lederer

## GIFTS RECEIVED

**Visionary** \$1,000,000 - \$4,999,999

Michael Albert Garron Foundation

**Leader** \$500,000 - \$999,999

Estate of Harry Compton

**Grand Founder** \$250,000 - \$499,999

Estate of Wendy Catherine Hunter Estate of Robin Eleanor Parmeter

**Innovator** \$100,000 - \$249,999

Ralph & Rose Chiodo Family
Adrienne & Douglas Mahaffy & Family
Terry & Sue Maloney
Estate of Peter Peters
Estate of Edward George Smith
Volunteer Services to Michael Garron
Hospital
Estate of Sarah Edith Wallace

**Builder** \$50,000 - \$99,999

Eileen Billing
Estate of Frank Hilding Carlson

Minnie & Edith Firth

The late Michael Keefe & Judy Keefe RBC Foundation

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# **Benefactor** \$25,000 - \$49,999

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# **Guarantor** \$10,000 - \$24,999

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Michael Garron Hospital Foundation 2015/2016 MGH Foundation Annual Report 13



Grand Slam Celebrity Softball Tournament 2015 - The Ison Brothers, Stacey and Jordan from Toronto Honda/ Toronto Kia

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14 15 Michael Garron Hospital Foundation 2015/2016 MGH Foundation Annual Report



Golf Classic 2015 - Event Co-Chair, Dave Casimiro lines up his shot as Carlo Dalla Lana looks on.

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2015/2016 MGH Foundation Annual Report

Mr. Bruce Raby Satish Rai Mr. Robert J. Rainbird

## **Anita Nador**

## Inspired to give

A torn Achilles tendon brought Anita Nador to Michael Garron Hospital (MGH) for the first time in 2013. "I was injured playing squash," she recalls. "For some reason, a number of health professionals happened to be there when it happened and they recommended MGH."

Anita took their advice, and she's glad she did. "I saw Dr. Wheeler, and he was awesome," she says.

Her experience was about more than a good patient-physician fit. "I have Crohn's disease, and I've been in a lot of hospitals," says Anita. "This was the first hospital, and these were the first doctors who treated me as a whole person. I had questions about the interactions of certain medications, and they actually listened to me. They said, 'We're treating you and what you're going through, not just the one condition that brought you here.'

"That was my impetus to give," she says. "I've made a donation to MGH every year since then."

A resident of East York since 1995. Anita is a fan of local hospitals in general, and MGH in particular. "The level of service and the quality of physicians is excellent," she says. "It's good to know we have a community hospital that cares about its environment and the people living there. Our area is diverse, ethnically and economically, and they do a very good job of serving this diversity of people.





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We received donations between April 1,

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18 19 Michael Garron Hospital Foundation 2015/2016 MGH Foundation Annual Report

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## **Terry Maloney**

## Giving makes you feel good.

Terry Maloney considers himself a fortunate man. He had enjoyed good health virtually all his life, until he began having prostate issues in 2013. Even then, he says, his good fortune continued because he was referred to urologic surgeon Dr. Rajiv Singal and Michael Garron Hospital (MGH).

"Dr. Singal is very passionate about his work and he is an outstanding communicator," says Terry. "Before my surgery, my wife Sue and I went to see him. We both had questions, and Dr. Singal answered them all before we even asked them."

Terry underwent surgery in June 2014. "From the initial scans to the surgery to post-op, the care exceeded my expectations in all respects," he says. The experience inspired him to support MGH with a generous donation through a gift of securities.

"My wife and I had done some estate planning a few years earlier, and we had decided we would also do some giving while alive," explains Terry. "I thought, why not MGH? I had had a very positive experience and decided I wanted to help."

His gift will go towards a piece of equipment for the hospital's Department of Urology.

"From start to finish, my experience was superb," says Terry. "I'm delighted to be able to give back. It makes you feel good."



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In Memory of my late wife Lilyan & in

Michael Garron Hospital Foundation

20

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